

## Turning Your System On and Off

The On/Off button is located on the back of the base unit.

- To turn your base unit OFF, press and hold the **on/off** button for 4 beeps and it will switch off.
- To turn the base unit ON, press and hold the **on/off** button until the green ON light illuminates.



**Please note:** If the green light is not illuminated, the base unit is switched off.

## EVE External Aerial

This base unit is fitted with an external aerial which is screwed into the connector on the back.

- Do not unplug the aerial
- Do not reposition the aerial from the installed location



## Important Notes

Due to external factors, it is possible that in exceptional circumstances the alarm system may not operate as expected. Such factors include, but are not limited to; network outages, radio interference, or lightning strikes. Safety Link will not be held liable for consequences caused by factors outside of its control.

If you suspect your alarm system is damaged or not fully functional contact:

**Safety Link 1800 813 617**

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# EVE 3G Alarm System Guide



Safety Link is a division of Ballarat Health Services.

Your new EVE 3G personal response alarm system contains the latest 3G technology to provide you with assistance when required.

### Status Indicator Label

#### On

Solid green when the base unit is turned on and operating as expected

#### Cancel Button

Press to cancel an emergency alarm

#### Daily Call\*

Press daily between 6am-11am to let us know that you are OK

\*This feature is an optional extra.

#### Cellular

Flashes red when there is no cellular connection

#### Play Message

Press to replay the fault message currently displayed on the Status Indicator Label

#### HELP Button

Press to activate an emergency alarm. The button flashes in a clockwise direction to let you know your call for help is being sent



## Your Personal Pendant

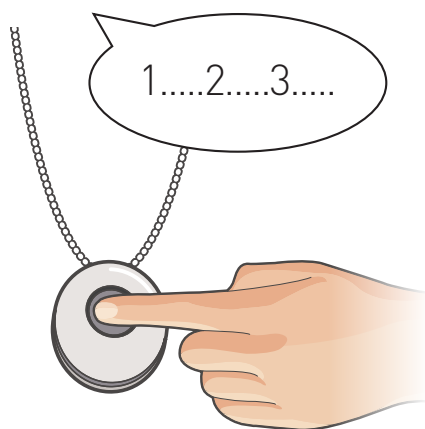
Your personal pendant should be worn at all times including while sleeping. It is waterproof and should be worn in the bath or shower.



## Requesting Help

If you need help at any time of the day or night, press and hold the button on your personal pendant for three seconds.

The outer rim will then flash red to let you know your call for help is being sent. Alternatively, press the large **HELP** button on the base unit.



## Talking to Your Operator

If you request help, you will hear a loud ten second warning tone and then your system will connect to the Monitoring Centre. When you hear the operator, you can communicate with them by speaking to the base unit.



For assistance call Safety Link 1800 813 617






## Care of Your Pendant

**AVOID** directly spraying the pendant with perfume, insect repellent, or similar chemicals

**CLEAN** with mild detergents only

**RECOMMENDED** - warm damp cloth is usually sufficient

## Front Label - Status Indicator Lights

-  **On** - a continuous green light indicates that the base unit is on. A green flashing light signifies system errors.
-  **Cellular** - this light will flash red when there is no cellular connection. When the base unit has good cellular connection, this light will be off (normal status).
-  **Check Power** - this will flash red when there is a problem with the power connection and it needs to be checked. An audible message will also play.
-  **Check Phone** - this will flash red to indicate when the phone connection is not available and needs to be checked. An audible message will also play (if installed using a land line).
-  **Test Pendant** - this light is no longer in use.

## Optional

### Daily Call

#### Pressing Your Daily Call Button\*

Press the DAILY CALL button every morning to let the Monitoring Centre know that you are up. If we do not receive the 'Daily Call' alert by 11am, the Monitoring Centre will phone you to make sure that you are OK. \*This feature is an optional extra.

### CANCEL

#### Cancelling an Alarm

During the loud, ten second warning tone, you can cancel the alarm on the base unit by pressing the CANCEL button.