



System Guide

Your new GO Trek alarm system contains the latest 3G and GPS technology to provide you with assistance when required.

Summoning Help

Press both front and back buttons simultaneously to send an emergency alert

Cancelling an Alert

Press and hold one button only during the pre-alarm to cancel an emergency alert

Microphone

Go Trek comes with a powerful microphone to allow two way voice communication

Stainless Steel

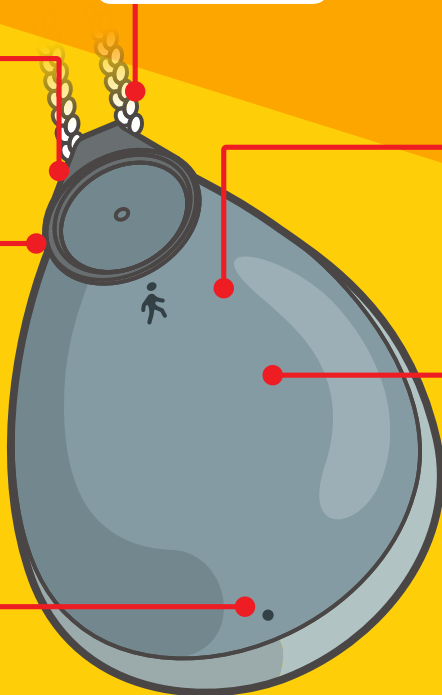
Hypoallergenic chain

Speaker

Go Trek has a speaker which allows Safety Link Call-takers to communicate with users handsfree, during an alarm

Indicator Light

Go Trek will illuminate depending on the event type, e.g. emergency alert or charging the device (see Section 5, Status Indicator Lights)

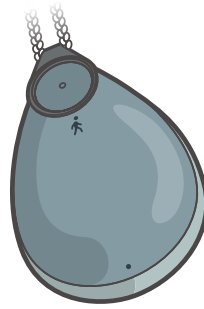


1. Your GO Trek Personal Pendant

Your GO Trek device should be worn at all times when you are out and about. As the device is water-resistant, it can be worn in the bath or shower.

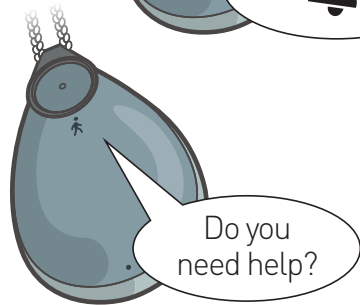
2. Requesting Help

If you need help at any time of the day or night, press and hold the front and back buttons on your GO Trek for three seconds. The outer rim (Indicator Light) will flash simultaneously, letting you know your call for help is being sent.



3. Talking to Your Operator

After you have requested help, you will hear a loud, ten-second warning tone accompanied by voice prompts, your GO Trek will then connect to the Monitoring Centre. When you hear the operator, you can communicate with them by speaking into the device.



4. Care of Your GO Trek

AVOID directly spraying the pendant with perfume, aerosol, insect repellent, or similar chemicals.
CLEAN with mild detergents only.
RECOMMENDED - warm damp cloth is usually sufficient.



5. Status Indicator Lights



Red (Fading Flash)

- Pre-alarm



Red (Flash)

- Fall detection activated
- Alarm received but not yet responded to
- Critically low battery warning
- Alarm activation cancelled



Blue (Flash)

- Pendant charging



Green (Flash)

- Alarm received by the Monitoring Centre and open-voice call-back completed
- Pendant in call-back period (active for 12 mins)



Green (Solid)

- Pendant fully charged and sitting on charger



Orange (Flash)

- Low battery warning

6. System Check

Press one button (front or back) for GO Trek to announce the battery condition and cellular connection strength.

7. Low Battery

1. When your battery is running low, GO Trek will periodically announce: "Low battery, please place me on the charger."
 - GO Trek will flash orange.
2. When your battery is critically low, GO Trek will periodically play the following voice message: "Critically low battery, please place me on the charger today, an alert may fail."
 - GO Trek will flash red.

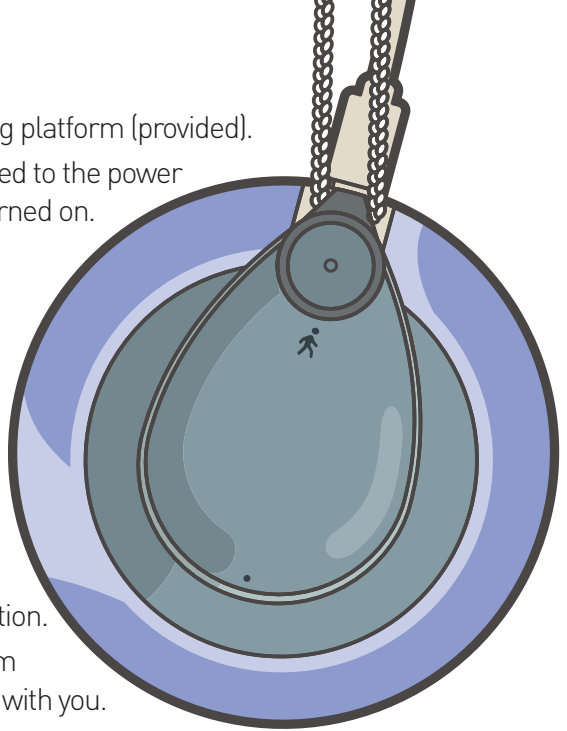
8. If You Have a Pacemaker

It is important that the GO Trek should be kept a minimum distance of 25cm from the pacemaker at all times.

The GO Trek should be worn as a key-ring with the supplied split ring which can be attached to a belt clip or keys.

9. Charging the GO Trek

1. Place the device on the charging platform (provided).
2. Ensure the platform is connected to the power cord and the mains power is turned on.
3. The device must be placed with the speaker facing upwards in order to charge.
4. The platform will illuminate blue to indicate charging has commenced. Charging should take approximately 4-6 hours.
5. During the charging event, the pendant will radiate heat, this is part of the normal operation.
6. If you are travelling or away from home, always take the charger with you.



10. Important Notes

1. Due to external factors, it is possible that in exceptional circumstances the GO Trek may not operate as expected. Such factors include, but are not limited to; network coverage, radio interference, or reduced battery capacity due to not being charged by the client. Safety Link will not be held liable for consequences caused by factors outside of its control.
2. If you are taking GO Trek on an aircraft, or returning the device by mail, the 'hibernation' mode must be enabled. To enable this mode, press and hold either button for 10 seconds, when successful, the voice message will announce: "Hibernation enabled. All functions suspended until button press or placed on the charger."
3. GO Trek is intended for use within Australia only.

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CD 0030 Issue 1